

STOCKTON POLICE DEPARTMENT

GENERAL ORDER

MEDICAL ALERT SYSTEMS
SUBJECT

DATE: May 9, 2019

NO: M-6

FROM: CHIEF ERIC JONES

TO: ALL PERSONNEL

INDEX: File of Life
Medic-Alert

I. POLICY

Police Officers should be alert for information sources pertaining to persons who may be injured or may have been stricken in some way physically. Such sources include a "Medic-Alert" bracelet, necklace or shoe tag and a "File of Life."

II. PROCEDURE

A. File of life

1. This is a program operated by the San Joaquin County Department of Aging. It is administered by the Information and Assistance Program in conjunction with the San Joaquin Pharmacists Association, and KAPPA PSI Pharmaceutical Fraternity, and is countywide. (Any questions contact the Information and Assistance Program; their number can be found via Dispatch under "Medic Alert").
 - a. Senior Citizens can record pertinent medical information about themselves, including names of doctors and addresses and telephone numbers, and place this-file on their refrigerator or medicine cabinet.
 - b. The file is located within a 4 by 5-inch red plastic magnetic sleeve which reads, "Information File."
2. Police personnel may on occasion be first on the scene when a problem arises and may be able to use the information.
3. The file should accompany the injured or unconscious person to the hospital.
4. Questions or inquiries regarding the File of Life should be referred to the Crime Prevention Unit.

B. Medic-Alert

1. This program provides 24-hour information on persons with a hidden medical problem. It is designed to prevent tragic mistakes in the course of administering aid to persons who might have allergies or other hidden medical problems. (Any questions contact the Medic Alert 24-hour Emergency Response Center; their number can be found in the Info/Index file under "Medic Alert").
2. It is essential that all personnel make it a practice to check the wrist, neck and shoe laces of an unconscious person or a person that appears intoxicated or appears to have some other unknown medical problem, to determine whether the individual is wearing a Medic-Alert emblem.

- a. The emblem will have inscribed upon it the person's problem, issued identification number, and emergency telephone number of the Medic-Alert Foundation. This number may be called at any hour at no expense for a background medical history of the individual.
- b. The officer will notify the Telecommunications Center of the Medic-Alert emblem and state the problem(s) of the person. This information will be forwarded to American Medical Response via the direct ring down line.
 - (1) The Telecommunications Center will make the Medic-Alert information known to American Medical Response at the time of initial call, or as soon thereafter as possible.